

# *Running a Successful Dispensary*

## **Agenda**

### **AIMS AND OBJECTIVES**

This course will provide delegates with the key skills and knowledge to successfully run their dispensary.

Amongst the topics covered are; Principles of Dispensary Management • Best practice and DSQS • Processes and protocols • Essential stock management • Dispensary income – what you need to know • Future changes that could affect Dispensing Doctors

**Appropriate Tea/Coffee breaks will be provided during the morning and afternoon**

**9.00am Registration**

**9.30am Introduction**

#### **Latest News**

- QOF to be “top sliced”
- Pharmaceutical Needs Assessments
- Consortia roll out begins with “pathfinders”
- GP Pensions
- Dispensing Fee Slashed
- Category M Update

#### **Remuneration**

- The Lifecycle of a Prescription
- How you are paid by the NHS BSA
- Worked Examples

#### **The Guidance on Inappropriate Prescribing**

- Who is it for?
- Principles and due process
- Current Arrangements
- Examples and the guidance

#### **Dispensary Management**

**1.00pm LUNCH**

#### **DSQS**

- A full review of all aspects of DSQS

#### **Governance**

- The Six elements

#### **Dispensary review of Use of Medicines**

#### **DSQS continued**

#### **The Drug Tariff**

- Changes
- The Categories
- Generics
- Disallowed Items
- Switched Items

#### **When to prescribe by Brand**

- Clinical Reasons
- Reimbursement

#### **Smart Purchasing Solutions**

- Maximise your Income
- Teamwork

#### **Formulary Development**

#### **Question and Answers**

**5.00pm Close**